



Duty of Candour Annual Report 2021- April 2022

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1. About Duty of Candour (definition)

The organisational duty of candour provisions of the Health (Tobacco, Nicotine Etc. and Care) (Scotland) Act 2016 and The Duty of Candour Procedure (Scotland) Regulations 2018 set out the procedure that organisations providing health and social care services and social work services in Scotland are required by law to follow when there has been an unintended or unexpected incident that results in death or harm (or additional treatment is required to prevent injury that would result in death or harm). Enabling and managing risk is a central part of delivering high quality health and social care services. Candour promotes responsibility for developing safer systems, better engages staff in improving services and creates greater trust in people who use these services, either first hand or on behalf of someone else. Personalised discussions and communication, review processes that take account of what matters most to those affected and supportive responses following an unintended or unexpected incident all help to support and promote a culture of learning within the organisation. Putting people at the centre of organisational responses to unintended or unexpected incidents resulting in death or harm also helps create the conditions where people feel psychologically safe to contribute to such discussions. The Michael Tracey Project is committed to providing a truly personalised organisational response when things go wrong requires a commitment to the provision of support and training for everyone involved in meetings, reviews and actions arising from a duty of candour incident.

2. About the organisation (history/background)

The Michael Tracey was established in 2017 and this grew out of the provision for support for young people when transitioning from formal education. It was apparent that there was a lack of services in the area.

The Project is a unique and flexible service designed to cater for the needs of adults 16+ with additional support needs and their families, both in the community and at home.

There are 4 main areas we provide support with:

Support for young people during the transition from school to adult life or living at home to living independently.

Support with daily living, accessing the local community, building, and maintaining relationships.

Short respite breaks, specifically designed to suit your needs either on an individual basis or supported while with families or friends.

Independent living support.

3. Incident Reporting

All Health and Social Care providers in Scotland must provide an annual Duty of Candour report for their services. As a provider of Housing Support and Care at Home services in Scotland a copy of this report is sent to our regulator (the Care Inspectorate) and is published on our website. During this reporting period no incidents have triggered the Duty of Candour procedure.

Type of Unexpected or Unintended Incident	No of incidents
Someone has died	0
Someone has permanent less bodily, sensory, motor, psychological or intellectual functioning	0
Someone's treatment has increased because of harm	0
The structure of someone's body has changed because of harm	0
Someone's life expectancy has become shorter because of harm	0
Someone's sensory, motor, or intellectual functioning has been impaired for 28 days or more	0
Someone has experienced pain or psychological harm for 28 days or more	0
A person required health treatment in order to prevent them dying	0
A person required health treatment in order to prevent other injuries	0
TOTAL	0

4. Our Procedure and Processes

We have had no Duty of Candour incidents in the reporting period 2021 - April 2022.

5. Procedure Followed

Not applicable

6. Learning Outcomes

Not applicable

7. Other Information

Over the last year (April 2021-April 2022) we have reviewed our procedures around Duty of Candour and introduced our new procedure to support our staff in dealing with a Duty of Candour incident. Staff receive training on incident reporting and safeguarding as part of their induction. We know that adverse events can be distressing for staff as well as people who receive care. We have support available for all staff through our organisational support.

If you would like more information about this report, please contact us using these details:

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